

## **Conditions for a safe holiday at Hotel De Waal,**

We have made various adjustments so that every guest can have a pleasant holiday.

- Only hotel guests have access to the hotel and the terrace.
- The breakfast room and lounge have been redesigned so that all guests can keep enough distance.
- Disinfect your hands before entering the lounge or breakfast room.
- We serve breakfast at your table in the breakfast room or in your room.
- We ask the rooms on the ground floor with a terrace as often as possible if they would like to have breakfast here, so that it is less crowded in the breakfast room.
- A number of restaurants on the island have delivery services that you can order and that have been delivered to the hotel. The plates and cutlery are ready.
- Rent a bicycle? Please register with us beforehand. We make sure that the bikes are ready for you.
- For a quick and smooth check-in, please let us know when you will be arriving.

**Reservations via our own website can be canceled or postponed free of charge up to two days before arrival.**

### **Conditions:**

- We comply with the rules of the RIVM (State Institute for Public Health and Environment) and keep a distance of 1.5 meters.
- We ask you to comply with the applicable measures accordingly.
- During your stay, we will not come out of ourselves to clean your room. If you need to let us know, we'll be happy to help. (Fresh towels are always ready in the hallway)
- Guests who have booked several rooms or guests from different households are not allowed to sit at one table and keep a distance of 1.5 meters.
- Groups (from 4 people) are only allowed by arrangement.
- Bookings are made entirely at your own risk.
- If you experience symptoms of illness during your stay, we ask that you break off your vacation with us and go home. We'll get in touch with you later.

**If you have any questions, please call or send an email to 0222-313282 / [info@hoteldewaal.nl](mailto:info@hoteldewaal.nl)**

We are obliged to ask you the following questions when you arrive. In order to avoid disappointment, we ask you to read them beforehand and, if necessary, to cancel your booking.

- Have you had one or more of the following symptoms in the past 24 hours? Cough / sneeze / fever over 38 degrees / shortness of breath
- Does any of your roommates currently have a fever or shortness of breath?
- Have you had the coronavirus and was it diagnosed in the last 7 days?
- Do you have a roommate or family member with the coronavirus and have you had contact with him / her in the past 14 days while he / she was still having complaints?
- Are you isolated at home because you had direct contact with someone diagnosed with coronavirus?

If you have to answer yes to any of the following questions, we are unfortunately unable to grant you access. In this case, stay at home and move or cancel your reservation.